

TITLE AND SCOPE FOR TOURISM AND RELATED SERVICES ISO STANDARDS

1. TBS/ GTDC8 (528) DTZS Tourism and related services -Accessible tourism for all - Requirements and recommendations (ISO 21902:2020)

Scope: This document establishes requirements and provides guidelines for “accessible tourism for all” with the aim of ensuring equal access and enjoyment of tourism by the widest range of people of all ages and abilities.

This document provides information on the key aspects of policy making, strategy, infrastructure, products and services and is addressed to all stakeholders involved in the tourism supply chain, whether from the public or private sector. It applies at local, regional, national and international levels.

2. TBS/GDC 8 (1334) DTZS Tourism services -Industrial tourism - Service provision (ISO 13810:2015)

Scope: This International Standard establishes general requirements for industrial tourism offered by service providers intending to transmit knowledge of production, scientific and technical activities, both present and past, based on processes, know-how, products or services.

The requirements in this International Standard are applicable to all the services of industrial tourism (visits and additional offer), dealing with living industry, industrial heritage, or a combination of both, including the facilities and equipment related to such services, as well as their internal operation.

Technical specifications regarding tools and equipment used in these services are excluded.